

Air Force Reserve Command

***I n t e g r i t y - S e r v i c e - E x c e l l e n
c e***

Air Reserve Personnel Center (ARPC) Mission Brief

***Colonel James L. Playford
Commander***

***Colonel Pat Quisenberry
Vice Commander***

Overview

- **Who is ARPC?**
- **Key Business Processes**
- **Customer Service
Provided**
- **Web Site**
- **The IMA Story**
- **Total Force**

Overview

■ Who is ARPC?

Air Reserve Component Personnel Management

**Pentagon
HQ Air Force Reserve/
AFRC Commander**

**Denver,
CO**



Robins AFB, GA

ARPC COMMANDER

- **Personnel Services to:**
- **958,700+ ANG/Reserve/Retired**
 - **Individual Personnel Management**
 - **12,300+ IMAs**
 - **1,900+ Participating IRR**

RC Vice Commander

**Unit Personnel
Management**

- **60,300+ people**
@
3NAFs/35 units

Air Reserve Component Personnel Management

Denver,
CO

Pentagon
HQ Air Force
Reserve/

Director, ANG



★ Robins AFB,
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ARPC COMMANDER

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ARPC Vice

Commander

Unit Personnel
Management

- 60,300+ people

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Integrity - Service - Excellence

3 NAFs/35 units

ARPC Heritage

**Records Center
started in
Denver, Colorado
1 March 1954**

- **Records repository**
 - **Result of the Korean conflict**
 - **Desire to improve readiness and mobilization**

ARPC Heritage

- **The 60s: The Air Reserve Personnel Center**
 - **More than records management**
 - **Retirements, officer promotions, point credit and accounting**
 - **Became field operating agency under Chief of Air Force Reserve (USAF/RE)**
 - **Unit personnel management transferred to Air Force Reserve (now AFRC)**

ARPC Heritage

**Moved to
Lowry AFB
in 1976**

- **The 70s: Mission expansion**
 - **Reservist life cycle management**
 - **Gained ANG records**
 - **Central manager for legal, medical, and chaplain programs**
 - **Total Force Concept**

ARPC Heritage

- **The 80s: Focus on Mobilization**
 - **Support mobilization exercises**
 - **Push/Pull mobilization**
 - **Push to training bases, pull to assignment**
 - **Annual Individual Ready Reserve (IRR) muster**

ARPC Heritage

- **The 90s” Continuous improvement**
 - **DESERT STORM**
 - **State-of-the-art customer service with Automated Records Management System (ARMS)**
- **2000 New Computer Systems**
 - **Military PDS**
 - **Virtual MPF**

Who We Are...

Current Authorizations

Military 145

 Regular 111

 AGR 34

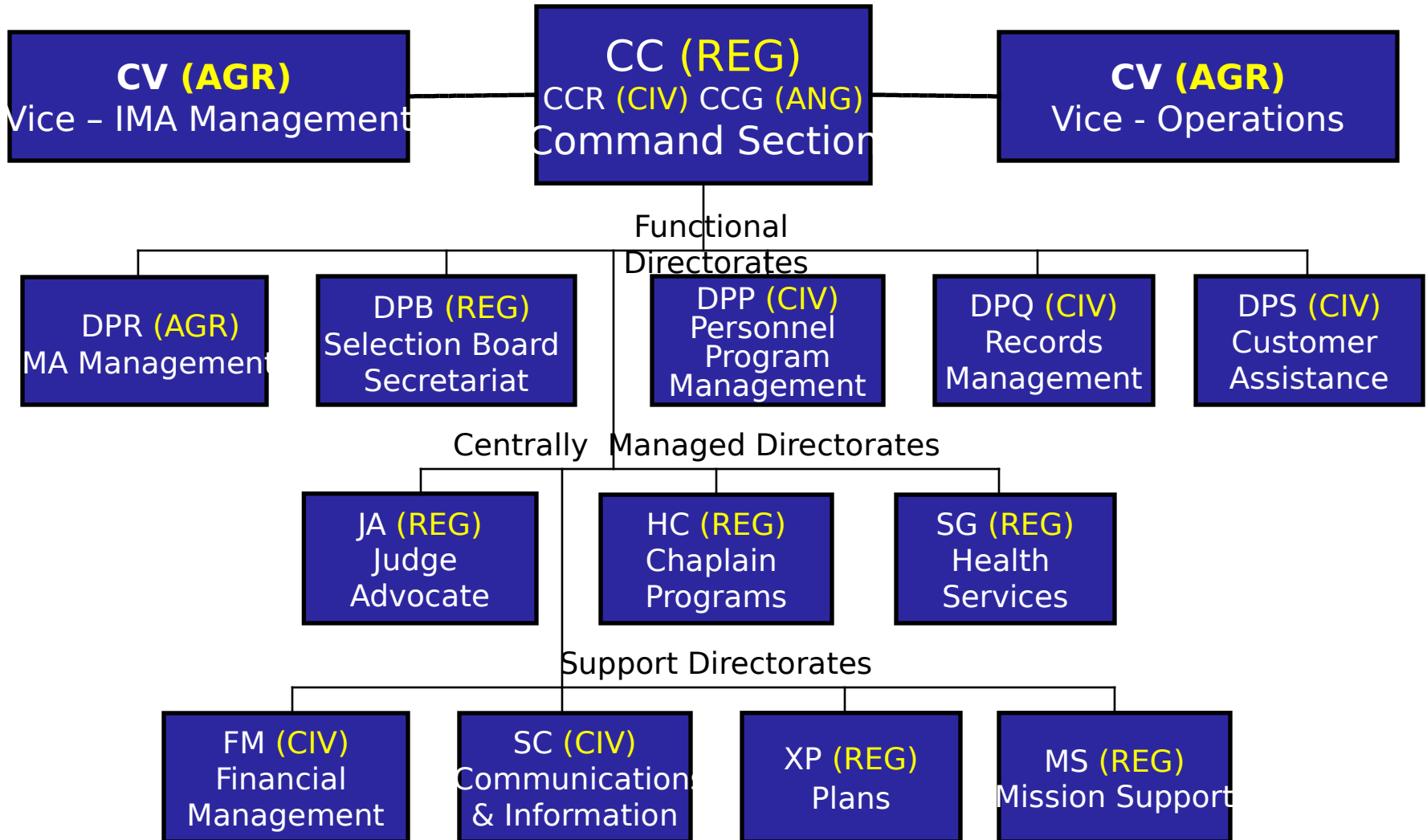
Civilians 276

Contractors 53

Total 474

**Most civilians are GS-5,
military personnel technicians**

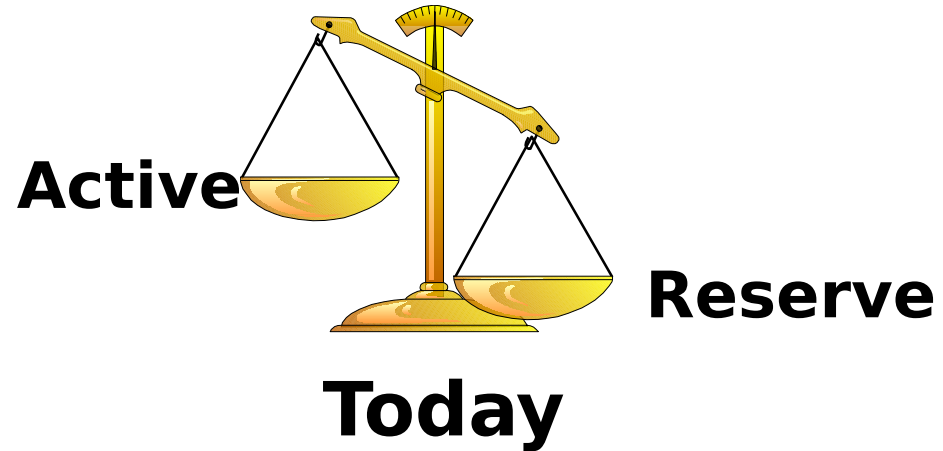
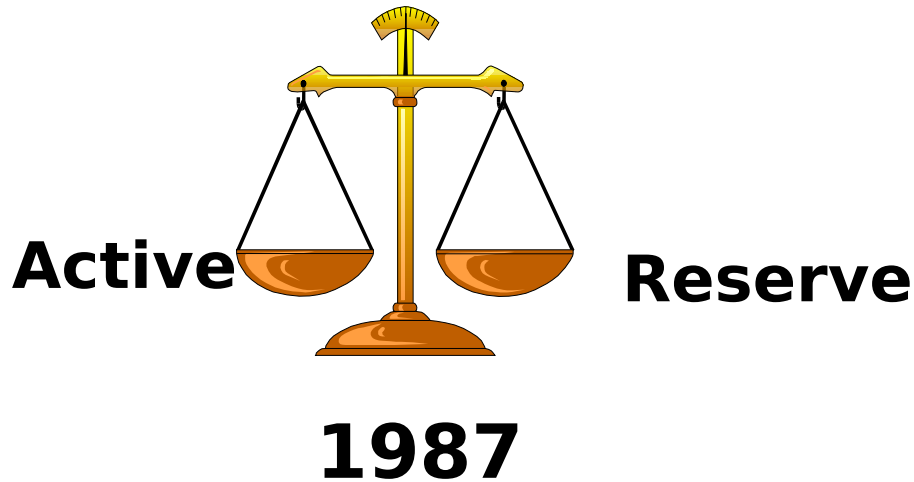
ARPC Organization



The ARPC Mission

***Ensure the nation
always has a warrior
bank of mission-ready
Air Guardsmen and
Reservists for
mobilization and USAF
augmentation by
providing personnel
management and
services for our
customers.***

USAFR's Increasing Role



Overview

- Who is ARPC?
- **Key Business Processes**

ARPC Key Business Processes

- **Gain Reservists**
- **Assign Reservists**
- **Sustain Reservists**
- **Separate/Retire Reservists**

**Call
1-800-525-0102**

Overview

- Who is APRC?
- Key Business Processes
- **Customer Service Provided**

Customer Service Provided

- **Air National Guard/Air Reserve Units**
 - **Promotion Selection Board**
 - **ANG through Lt Col**
 - **Res through Col**
 - **Master Records**
 - **Entitlements**
 - **Point History**
 - **Assign/Separation/Retirement**
 - **Policy Implementation**

Customer Service Provided

- **Air Force Reserve (IMAs)**
 - **Promotion Selection Boards**
 - **Master Records/Field Records**
 - **Entitlements**
 - **Point History**
 - **Assign/Separation/Retirement**
 - **Policy Implementation**
 - **Tour Orders**
 - **Budget Management**
 - **Mobilization**
 - **Training and School Management**
 - **Base-Level Administration**
 - **Enlisted Promotion**
 - **Personnel Data Administration**

Customer Service Provided

- **Air Force Reserve (Participating IRR & Standby)**
 - **Promotion Selection Boards (IRR only)**
 - **Master Records/Field Records**
 - **Entitlements**
 - **Point History**
 - **Assign/Separation/Retirement**
 - **Policy Implementation**
 - **Tour Orders**
 - **Budget Management**
 - **Mobilization**
 - **Training and School Management**
 - **Base-Level Administration**
 - **Enlisted Promotion**
 - **Personnel Data Administration**
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Customer Service Provided

- **Air Force Reserve (Non-participating IRR & Standby)**
 - **Promotion Selection Boards**
 - **Master Records/Field Records**
 - **Entitlements**
 - **Point History**
 - **Assign/Separation/Retirement**
 - **Policy Implementation**
 - **Budget Management**
 - **Mobilization**
 - **Personnel Data Administration**

Customer Service Provided

- **Air Force Reserve (Retired)**
 - **Under age 60 awaiting pay and over age 60 drawing pay**
 - **Policy Implementation**
 - **Computer records**
 - **Benefits and counseling**
 - **Mobilization**
 - **Master records/Field records (under age 60)**

Customer Service Provided

- **Regular Air Force (Retired)**
 - **Mobilization**
 - **Survey & Update Data**

Customer Support Center

- **Calls directed to ARPC “agents”**
- **Capability to view DEERS, PDS, ARMS and CSC data files while on the phone**
- **On-the-spot responses to questions and requests**
- **Log, track, and build member history of member**
- **contact with ARPC**
- **Frequently Asked Questions (FAQ) Data Base**
- **FAQ on web page**

ARPC Key Interfaces

USAF/RE

**Unit
Commanders
Joint Commands**

**Air Staff
Agencies
Air Force
Personnel Center**

**Army/Navy/Marine
Corps
IMA Program
Managers**

AFRC

**Air National
Guard
Active Duty CCs**

DoD Agencies

**Active Duty
MPFs**

**Base Individual Mobilization
Augmentee Administrator
(BIMAAs)**

Overview

- Who is ARPC?
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- Customer Service Provided
- **Web Site**

What's On Our Web Site

- **Assignments: Officer and Enlisted vacancies**
- **Promotion Board Schedules**
- **Board Results/Briefings**
- **Briefings, Conferences**
- **Fact Sheets**
- **Retired Pay and Points Calculator**

arpc.afrc.af.mil

Overview

- Who is ARPC?
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- Customer Service Provided
- Web Site
- **The IMA Story**

An IMA Is...

A trained individual Reservist who augments the active component for wartime, contingency, or pre/post mobilization requirements.

Average Grades: Major, Technical Sergeant

Officer Specialties

Medical/Dental	1,377
Mission Support	1,034
Acquisition	1,132
Intelligence	747
Operations	835
Legal	577
Logistics	389
Chaplain	252
<u>Special Investigations</u>	<u>159</u>
Total Assigned	6,502

Enlisted Specialties

Security Forces	1,071
Mission Support	816
Logistics	819
Civil Engineering	669
Medical	611
Intelligence	528
Special Investigations	234
Paralegal	200
Operations	136
Chaplain Support	80
Total Assigned	5,164

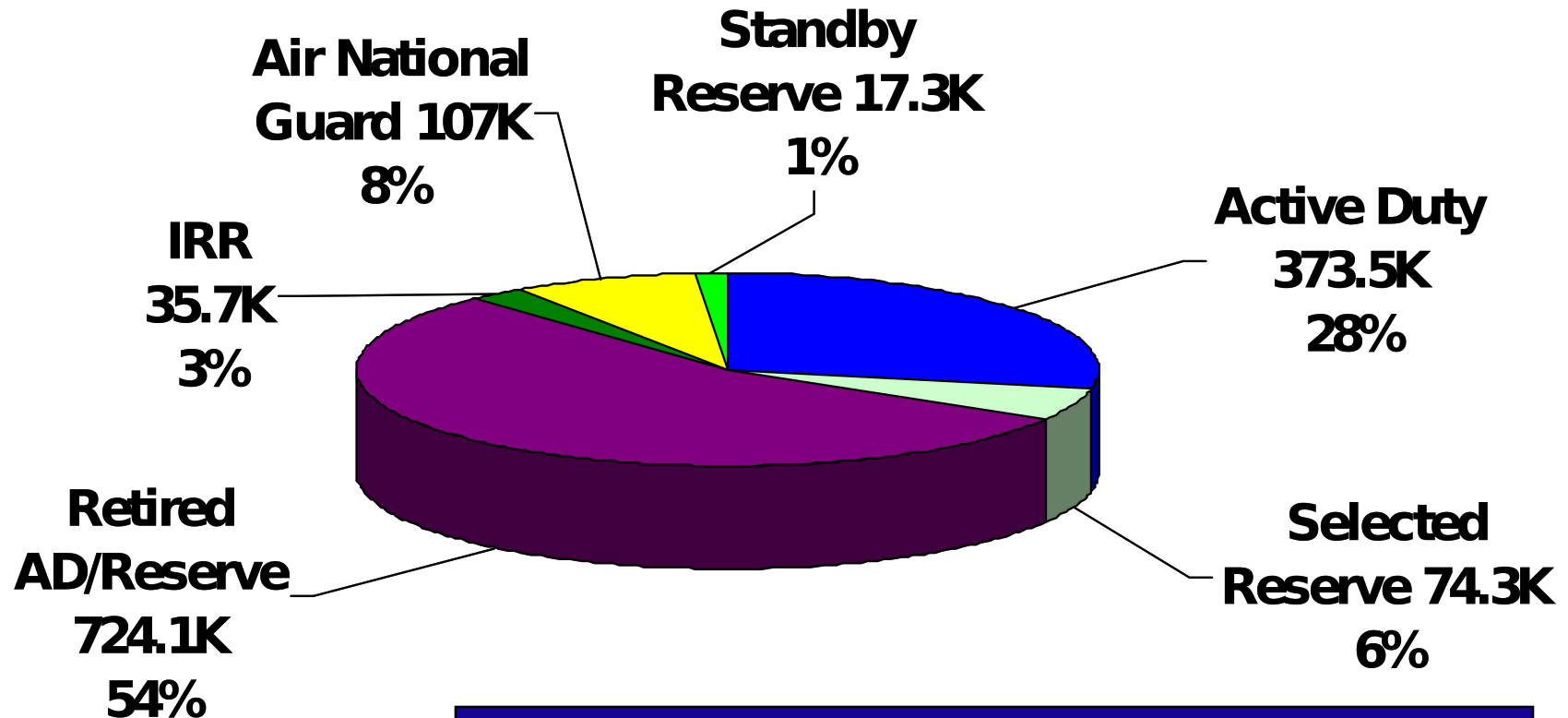
Distribution

AFMC	2,013
ARPC/SG*	1,973
XOI*	1,860
AFELM	1,222
ACC	883
AETC	819
ARPC/J A*	756
AMC	659
AFSPACECOM	658
AFOSI*	437
HAF	421
ARPC/HC*	357
OTHERS	903
Total Authorized	12,961

Purple IMAs

Defense Logistics Agency/Contracting	268
USPACOM	187
USSTRATCOM/USSPACE	124
USCENTCOM/SOCCENT	115
USSPACECOM/NORAD	89
USEUCOM/NATO	80
USSOUTHCOM	74
USJ FC	71
USSOCOM	57
OSD/J oint Staff	48
Military Postal Service Agency	12
Other	97
Total Authorized	1,222

Total Force



Total Resources: 1331.9K
Active Duty Resource: 28%

ANG/Reserve/Retired Resource: 72%

Data from
MILPDS

Integrity - Service - Excellence

Total Force

**Active
Duty**

**Air
National
Guard**

**Air Force
Reserve**

Questions?

***Exceeding our
customers'
expectations...***